

Quality & Service You Can Stand On!

HARDWOOD FLOOR CARE AND MAINTENANCE

General Information: The finish on your floor is polyurethane which contains <u>NO WAX</u> and is designed to minimize the maintenance. <u>DO NOT WAX YOUR FLOOR</u> or use any kind of wax or hydrocarbon based cleanups as they may contaminate the finish and prevent a simple process of screening and coating, which is a simple one day, three (3) step cleaning, screening and coating process. The need for this process depends upon the amount of wear on the finish and removes surface scratches and restores the polyurethane close to its original condition.

GENERAL CARE:

Dry mopping/Swiffer (Dry or wet)/Brushless Vacuum – As needed

Polycare – For a thorough cleaning mix as directed. Use a sponge mop, saturate the head (a large bucket is helpful) and wring out the excess water until it is barely dripping. Clean an area approximately 4′x8′ before rinsing the sponge in the water. Some areas (kitchen, breakfast) may need to be done twice.

FURNITURE – Remove any plastic, wood or metal caps from the bottoms of legs or feet by prying with a flat head screw driver. Lightly sand, wipe clean and apply new felt protectors which we will provide for you at no cost. They are available in light tan or dark brown, ¾" or 1" in diameter, and strips 1" x 6" which can be cut to fit (covering three-quarters of the surface is adequate).

PETS – Their nails can scratch the finish to some degree so keep trimmed as best you can.

SHOES – High heels that have nails protruding or metal plates on heels can leave dimples in the hardwood. Also keep the bottoms of shoes free of small rocks.

<u>MATS</u> – Keep the dirt outside by using a good quality mat. A quality abrasive type mat outside the exterior doors including the garage door leading into the house will help keep abrasives (rocks/sand/dirt) off the finished floor. "Form and Function Mats" by Clean Machine are available at Ace and True Value Hardware stores. Throw rugs without rubber backing are helpful inside the doors and also in front of sinks and stoves.

APPLIANCES – Use ¼" luan or masonite to protect the floor whenever moving appliances (i.e. stoves, refrigerators, etc.). Scratches that result from not protecting are very difficult and expensive to repair.

DIMENSIONAL CHANGES – Your wood floor has an approximately 7% moisture content and it can expand (cup or crown) or contract (gap) depending on the variation of this %. Gaps may appear during the heating season, so we encourage the use of a central humidifier on your heating system to regulate and minimize any deviation in the moisture content. A properly working humidifier will provide additional benefits affecting your skin, sinuses, etc. and should be maintained at 40% - 45%. The RMR500A monitor by Oregon Scientific is highly recommended to accurately record levels.

PLEASE NOTE: BY FOLLOWING THESE ITEMS OF GENERAL CARE, YOU WILL NEVER HAVE TO REFINISH YOUR HARDWOOD.

For any questions, please contact us at the showroom at 513.351.9730